AGENCY: Lake's Crossing Center

SUBMITTED BY: Theresa Wickham

DATE: 1/25/2021

Reporting Period: 12/31/2020

#### **STAFFING**

Positions filled: 4 - We recently filled the following positions: 1 Facility Supervisor II, 1 Psychiatric Nurse II position, 1 Forensic Specialist and 1 Administrative Assistant II.

Vacancies: 10: 1 Activities Therapy Tech (currently being advertised), 5 Forensic Specialist positions (interviews scheduled), 1 .51 FTE not filled with contracted psychiatrist or state employee, 3 Licensed Psychologist I positions, 1 Custodial Worker II (interviews being scheduled) and 1 Maintenance Repair Specialist (currently being advertised).

**Difficulties filling:** Nursing positions are difficult to fill due to compensation disparities with hospitals in the local area. Two issues with filling the Forensic Specialist/Mental Health Tech positions is successful completion of a background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity and the Forensic Psychologist specialized training as difficulties for recruitment. The salary disparity is not unique to Lake's Crossing Center but is a statewide issue in state employment recruitment for Licensed Psychologists.

### CASELOADS/WAITING LISTS

Program: Inpatient

Census: average daily census = 76

Average Length of Stay per client type:

415 = 92 days 425 = 109 days (2 clients converted to 461 status)

461 & NGRI = 2236 days

**Pending List:** 13 from Washoe and the rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). Several of these are on medical holds d/t pre-existing conditions. We currently have CCDC planes filled for February and are working on the March planes.

**Program: Outpatient Competency Evaluations** Caseload: Average 76 evaluations monthly. Total for 2nd Quarter was 229 scheduled, 37 canceled, 192 completed.

Program: Outpatient

Caseload: Four conditional release clients.

### **PROGRAMS**

We now have 20 long term clients housed at Lake's Crossing Center and have utilized one of our Psych Caseworkers as a program facilitator for these clients. Their program needs are different from the competency evaluation or restoration clients. Part of the programming needs of the long-term clients is creative arts. We had our annual art exhibition at Lake's Crossing to coincide with the Winter holiday seasons. We are looking at ways to expand this annual exhibit for 2021. All of these activities are being completed using COVID-19 precautions.

### Service Needs/Recommendations

Our Emergency Response Manual has undergone a complete review in light of the COVID-19 pandemic. We also performed a drill using the premise of a provider inadvertently exposing his clients to COVID-19. The drill lasted approximately one hour and entailed the swap of twelve clients with six being quarantined and all 12 rooms completely sanitized by staff wearing PPE. It was completely successful and reinforced the training we had completed since the start of the pandemic. We also utilized the PPE supplies being produced by Prison Industries and plan to continue our collaboration with Silver State Industries as they produce PPE that offenders are able to safely wear.

### Agency Concerns/Issue

COVID-19 continues to be a concern at Lake's Crossing Center as it is a concern everywhere. We are maintaining vigilant screenings before entry into the facility is granted. This includes all persons attempting to enter LCC. We have also been vigilant with the wearing of facial coverings and socially distancing as much as possible. This has led to a reduction in our normal winter upper respiratory infections including Influenza. We have vaccination pods for both influenza and for COVID-19 during the second quarter and plan to continue with the second round of COVID-19 vaccinations in the third quarter.

AGENCY: Stein Forensic Facility

SUBMITTED BY: Stanley Cornell

DATE: 3/25/2021

Reporting Period: 11/10/2020

### **STAFFING**

Positions filled: Since the last report. Stein hired 6 Forensic Specialists. Two are scheduled to start later this month, and three more on April 19<sup>th</sup>.

Vacancies: Currently, Stein has one FS-IV vacancy being held open; at the end of February, there were sixteen open Forensic Specialist III positions, 0-MHT vacancies; four PN-II vacancies, plus one on hold, and no PN III vacancies; Social Work- one PCW vacancy, plus four PCW II positions on hold.

Difficulties filling: With Peace Officer training academies limiting classes and seats, recruiting for vacancies has focused on candidates who are currently POST certified. However, to rebuild our list, Stein is again be hosting physical fitness trials for potential candidates twice a month.

### **CASELOADS/WAITING LISTS**

Caseload: 13

Program: Inpatient Program: Outpatient

Caseload: 67; Includes 2- Long Term Clients Committed under NRS 178.461. Also, one 461 client in the community on conditional release.

Waiting List: 2 Referrals pending intake assessment

List of Commitments for Competency restoration pending bed offers: Variable-Beds offered to all clients committed under

NRS 178.425 within 7-days upon receiving orders

### **PROGRAMS**

Seclusion and restraints -Stein continues to focus on the reduction of restraints overall through the therapeutic use of seclusion when indicated according to policy to reduce incidents of physical aggression, or self-harm. A debriefing and review process occurs for all incidents involving any form of restraints and/or seclusion. The rate of all restrains and seclusions for the reporting period is .65 per client/month. The Stein Leadership oversight committee reviews all incidents involving a restraint, or restraint leading to a seclusion.

### Service Needs/Recommendations

The ability to secure residential services and housing for long-term clients petitioning for conditional release is a barrier to this program. Long-term clients eligible to petition for conditional release occupy beds and other inpatient resources needed for competency restoration clients.

### **Agency Concerns/Issue**

Consent Decree (expired 12/31/2020): All cases adjudicated under NRS 178.425 continue to be offered beds within the 7-day mandate. Referrals from Nye and Lincoln Counties for per-trial competency evaluations continue to average two per month. Barriers to outpatient competency restoration are securing reliable language interpretation services, transportation, effective medication management coordination for clients with outside providers, and limited numbers of group education classes due to social distancing.

AGENCY: NNAMHS

SUBMITTED BY: Christina Brooks

DATE: 2/1/2021

Reporting Period: October 2020 - December 2020

### **STAFFING**

### Positions filled:

Custodial Worker 1 (2) Maintenance Repair Specialist 1 (2) Admin. Assist 4 (1) Psychiatric Nurse 3 (1)

### Vacancies:

Accounting Assistant 2 (0.51)

Accounting Assistant 3 (1)

Admin. Assist. 1 (1)

Admin. Assist. 2 (6)

Consumer Services Assist 3 (3)

Director, Nursing Services 2 (1)

Laboratory Tech 1 (0.51)

Licensed Psychologist 1 (2)

Maintenance Repair Worker 2 (1)

Mental Health Counselor 2 (5)

Mental Health Tech 3 (5)

Microbiologist 4 (1)

Mid-Level Med Practitioner (1.51)

Pharmacist 1 (1)

Program Officer (1)

Psychiatric Caseworker 2 (5)

Psychiatric Nurse 2 (14)

Psychiatric Nurse 4 (1)

SR. Psychiatrist (0.51)

Substance Abuse Counselor 1 (1.51)

### **CASELOADS/WAITING LISTS**

Program: AOT Program: Service Coordination

Caseload: 24 Caseload: 94

Referrals: 7 Waiting List: 0

Eligible: 2 Program: CBLA

Program: Med Clinic Caseload: 29

Caseload: 396 Waiting List: 0

Waiting List: 0 Program: ICBLA

Program: Mental Health Court Caseload: 31

Caseload: 41 Waiting List: 0

Waiting List: 0 Program: Independent Placement

Program: OP Counseling Caseload: 16

Caseload: 24 Program: Supported Independent Placement

Waiting List: 0 Caseload: 16

Program: Intensive Service Coordination Group Housing

Caseload: 17 Caseload: 7

Waiting List: 0

### **PROGRAMS**

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Due to COVID-19, many staff are alternating hours in office, telecommuting or on UADMC. Hours and census have been modified to allow for safety as well as the continuation of our programs.

### **Service Needs/Recommendations**

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry and psychology.

### **Agency Concerns/Issue**

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 15 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge.

AGENCY: Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 2/25/2021

Reporting Period: 12/31/2020

### **STAFFING**

**Positions filled:** 607.02 FTE. 1 Accounting position, 1 Administrative Assistant, 1 Clinical Social Worker, 1 Custodial Worker, 1 Director of Nursing, 1 Driver, 1 Facility Manager, 2 Forensic Specialists, 1 Mental Health Counselor, 7 Mental Health Technicians, 1 Pharmacist, 14 Psychiatric Nurses, 1 Therapeutic Recreation Specialist

Vacancies: 128.53 FTEs

Difficulties filling: 58.53 FTEs

#### **CASELOADS/WAITING LISTS**

**Program: PACT** 

Caseload: 62 Program: Urban Medication Clinics

Waiting List: 0 Caseload: 2319

Program: Urban OP Counseling Waiting List: 257

Caseload: 192 Program: Urban Service Coordination

Waiting List: 22 Caseload: 292

Program: Mental Health Court Waiting List: 0

Caseload: 74 Program: IP Civil Beds

Waiting List: 0 Caseload: 211

Program: AOT Waiting List: See ER Data

Caseload: 67 Program: Co-Occurring Program

Waiting List: 0 Caseload: 18

Program: Residential Waiting List: 0

Caseload: 440 Program: Rural Medication Clinics

Waiting List: 0 Caseload: 195

Program: Rural Service Coordination (Adult & Youth) Waiting List: 21

Caseload: 31 Program: Rural OP Counseling (Adult & Youth)

Waiting List: 1 Caseload: 104

Waiting List: 15

### **PROGRAMS**

Click here to enter text.

Agency Concerns/Issue

**AGENCY: Rural Clinics** 

SUBMITTED BY: Ellen Richardson-Adams, Interim Agency Manager

DATE: 3/5/2021

Reporting Period: 12/1/2020

### **STAFFING**

**Positions filled:** Administrative Assistant 4, Mental Health Counselor 3 (Fernley/Silver Springs); Psychiatric RN 2 (Pahrump); Psychiatric Caseworker 2 (Douglas); Mental Health Counselor 1 (Ely)

Vacancies: Administrative Assistant 2 (Hawthorne); 3 Psychiatric RN 2 (2 Carson, Ely); Mental Health Counselor 3 (Ely/Panaca/Elko/Battle Mountain); 1 Clinical Social Worker 2 (Carson); 4 Psychiatric Caseworker 2 (Hawthorne, Elko. Ely, Pahrump); Licensed Psychologist 1 (Rural); Clinical Program Manager 1 (Central Office); Administrative Assistant 3 (Pahrump); 5 Mental Health Counselor 2 (Ely, Hawthorne, 2 Fallon, Elko)

**Difficulties filling:** In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations. Currently, vacant positions are slow to be filled due to a statewide hiring freeze.

### **CASELOADS/WAITING LISTS**

Program: Outpatient Counseling Program: Psychosocial Rehabilitation

Caseload: 113 Youth; 625 Adult Caseload: 1 Youth; 32 Adult

Waiting List: 27 Youth; 110 Adult Waiting List: 1 Youth; 1 Adult

Program: Residential Supports Program: Medication Clinic

Caseload: 0 Youth; 22 Adult Caseload: 282 Youth; 1593 Adult

Waiting List: 0 Youth; 0 Adult Waiting List: 19 Youth; 80 Adult

Program: Service Coordination Program: Mental Health Court

Caseload: 3 Youth; 174 Adult Caseload: 25 Adult

Waiting List: 1 Youth; 14 Adult Waiting List: 0 Adult

### **PROGRAMS**

Click here to enter text.

### **Service Needs/Recommendations**

None.

### Agency Concerns/Issue

Interest is high in building caseloads safely. The agency will work with the Governor's Finance Office to finalize the budget request for the next biennium.

AGENCY: Sierra Regional Center SUBMITTED BY: Julian Montoya DATE: 02/26/2021

Reporting Period: 01/31/2021

**STAFFING** 

Positions filled: @ 02/26/2021 79

**Vacancies** 4

All Individuals accepted into services receive TCM

Difficulties filling: None at this time.

Caseload: @ 12/31/2020

| CA | SEL | OAI | )S/W | /AITIN | NG L | ISTS |
|----|-----|-----|------|--------|------|------|
| •  |     |     |      |        |      |      |

**Program:** Target Case Management (TCM) **Program:** Family Support

Caseload: @ 01/31/2021 1,484 155 Caseload: @ 12/31/2020

Waiting List: Waiting List: @ 2/28/2021 0

Program: Respite

**Program:** Supported Living Arrangement (SLA) 120 Caseload: @ 12/31/2020

0 Waiting List: @ 2/28/2021 Waiting List: @ 02/28/2021 48

Note: Respite Services for children are approved by and Number of People in ISLA homes: 394

paid for by the county of residence of the custodial parent.

Number of Intermittent/Shared Living Homes: 346 Program: Autism

**Number of Fiscal Intermediaries:** 18 0 Caseload:

**Program:** Jobs and Day Training Waiting List: Transferred to ATAP July 1, 2011

Caseload: @ 12/31/2020 248

Waiting List: @ 02/28/2021 22

Facility-based Non-Work (Day Habilitation): 140

Facility-based Work (Prevocational): 101

Integrated Employment (Supported) 7

Community-based Non-Work (Day Habitation) 0

Career Planning:

### intake Information

Number of Applications Received: @ 1/31/2021 19

Number of Applicants found Eligible: 8

Number of Applicants found In-Eligible: 8

#### **PROGRAMS**

SRC continues to operate a pilot program with our sister agency – Lake's Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake's Crossing as part of the conditional release program. We tried to support a third person in the home that was also jointly served with SRC and Lake's Crossing but due to staffing conditions with the impact of the pandemic, this individual was placed with another provider. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled.

#### **Service Needs/Recommendations**

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Fortunately, over the past several months, SRC has onboarded 3 new SLA Intermittent Providers. This has been very helpful to reduce the waitlist for SRC. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placements for this service need.

### Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we has since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

Additionly, due to the COVID-19 pandemic, SRC's service providers are struggling with staffing issues and several of our homes have been hit with Covid-19. As an agency we are managing as best as we can but are always mindful that our providers are working with extremely slim crews.

AGENCY: Desert Regional Center

SUBMITTED BY: Gujuan Caver

DATE: 3/11/2021

Reporting Period: 1/31/2021

### **STAFFING**

Positions filled: 395

Vacancies: 59

Difficulties filling: Bi-lingual Spanish Speaking Psychologists and Service Coordinators

### **CASELOAD/WAITING LISTS**

Program: ICF

Caseload: 39 Program: Jobs and Day Training

Waiting List: N/A Caseload: 1061 COVID (est. 1850)

Program: Targeted Case Management (TCM) Waiting List: 186

Caseload: 5051 Number of Individuals receiving:

Waiting List: All individuals accepted into services receive TCM Facility-based Non-Work (Day Habilitation): 281 COVD (est. 450)

Program: Supported Living Arrangement (SLA) Facility-based Work (Pre-Vocational): 444 COVD (est. 950)

Caseload: 1435 est. Integrated Employment (Supported): 322 COVD (est. 425)

Waiting List: 232 Community-based Non-Work (Day Hab.): 14 COVD (est. 25)

Number of 24-Hour SLA Homes: 385 est. Career Planning: 0

Number of Intermittent/Share Living Homes: 865 est. Intake Information (Sum of Quarter: Nov – Jan)

Number of Fiscal Intermediaries: 185 Number of Applications Received: 79

Program: RespiteNumber of Applicants found Eligible: 63

Caseload: 2470 est. Number of Applicants found Ineligible: 16

Waiting List: 462 Number of Applications Withdrawn: 6

### **PROGRAMS**

New Programs: DRC Quality Assurance Department approved one new SLA provider during this report period. We continue to seek residential (SLA housing) and jobs training (JDT) potential providers to provide persons served with increased living and working support options. DRC Community Services hired 6 new Service Coordinators as of March 8th, 2021 with some of the new Service Coordinators being bilingual in Spanish/English. All of our new positions are based on state budget allotment and justification to hire new positions. Program Changes: None

### **Service Needs/Recommendations**

Desert Regional Center and other Developmental Services agencies have been exploring out of state agencies that support individuals with dual diagnosis, particularly with high level behavioral needs, to potentially provide this service in Nevada. Although, this population need amongst our 5000+ is relatively low, there continues to be a need to improve support to these individuals. We have begun preliminary discussions with Texas NeuroRehab Center (Children's treatment facility based on Texas) to possibly start some level of clinical services to children in the state of Nevada.

### **Agency Concerns/Issue**

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DPBH and Family Services (for children) to approach this from a collaborative perspective. As noted above, we (DS) have had preliminary discussions with Texas NeuroRehab Center about providing some level of clinical services to children in the state of Nevada. DRC also anticipates state offices to eventually be officially opened by the Governor and we have had some internal preliminary discussions about safely opening the offices, to ensure staff and citizens of the public are appropriately social distanced, proper PPE is in place and protocol compliance related to CDC guidelines are in place.

# **AGENCY MANAGER'S REPORT**

AGENCY: Desert Regional Center-Intermediate Care Facility

SUBMITTED BY: Marina Valerio

**DATE**: 3/11/2021

REPORTING ENDING PERIOD: Sept 2020-Feb 2021

### STAFFING AS OF LAST DAY OF MONTH

| Staffing Position Type  | ;   | Sep 202 | 0  |     | Oct 2020 | )  | I   | Nov 202 | 0  | I   | Dec 202 | 0 |     | Jan 202 | 1  | I   | Feb 202 | 1  |
|---|-----|---------|----|-----|----------|----|-----|---------|----|-----|---------|---|-----|---------|----|-----|---------|----|
| B= # Budgeted;<br>F=# Filled,<br>V=# Vacant                                       | В   | F       | v  | В   | F        | v  | В   | F       | ٧  | В   | F       | v | В   | F       | v  | В   | F       | v  |
| Agency Manager  | 1   | 1       | 0  | 1   | 1        | 0  | 1   | 1       | 0  | 1   | 1       | 0 | 1   | 1       | 0  | 1   | 1       | 0  |
| Residential Director  | 1   | 1       | 0  | 1   | 1        | 0  | 1   | 1       | 0  | 1   | 1       | 0 | 1   | 1       | 0  | 1   | 1       | 0  |
| Nursing (DON (1), ADON (1),<br>RN's (6), LPN's (8), Dietitian (1)                 | 17  | 17      | 0  | 17  | 17       | 0  | 17  | 17      | 0  | 17  | 17      | 0 | 17  | 16      | 1  | 17  | 16      | 1  |
| Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1)                       | 6   | 6       | 0  | 6   | 5        | 5  | 6   | 5       | 1  | 6   | 6       | 0 | 6   | 6       | 0  | 6   | 6       | 0  |
| Behavioral (MHC)  | 3   | 3       | 0  | 3   | 3        | 0  | 3   | 3       | 0  | 3   | 3       | 0 | 3   | 3       | 0  | 3   | 3       | 0  |
| Direct Support, Tech 4(9), Tech<br>(94 Full Time + 4 PT)                          | 107 | 97      | 10 | 107 | 92       | 15 | 107 | 95      | 12 | 107 | 98      | 9 | 107 | 96      | 11 | 107 | 94      | 13 |
| Quality Assurance (CPP II (1),<br>Quality Assurance Specialist<br>II(2),PN II(1)) | 4   | 3       | 1  | 4   | 3        | 1  | 4   | 3       | 1  | 4   | 3       | 1 | 4   | 3       | 1  | 4   | 3       | 1  |
| Support Positions (Training Coordinator, Medical Records)                         | 2   | 2       | 0  | 2   | 2        | 0  | 2   | 2       | 0  | 2   | 2       | 0 | 2   | 2       | 0  | 2   | 2       | 0  |
| Administrative Assistants<br>(AAIV, AAIII, AAII(2), AAI)                          | 5   | 5       | 0  | 5   | 5        | 0  | 5   | 5       | 0  | 5   | 5       | 0 | 5   | 5       | 0  | 5   | 5       | 0  |
| Maintenance (5) and Custodial (10)  | 15  | 11      | 4  | 15  | 10       | 5  | 15  | 10      | 5  | 15  | 10      | 5 | 15  | 13      | 2  | 15  | 13      | 2  |

### ICF Referrals, Discharge to Community SLA and New Admits

|   | Sep 2020 | Oct 2020 | Nov 2020 | Dec 2020 | Jan 2021 | Feb 2021 |
|---|----------|----------|----------|----------|----------|----------|
| Number of Referrals for ICF Supports    | 1        | 1        | 3        | 1        | 2        | 2        |
| Number of Referrals sent Denial Letters | 0        | 0        | 0        | 1        | 0        | 0        |

There have been verbal referrals (10) made to the ICF over the last 6 months. With 1 follow up with packet received and denial letter sent. The other 9 referrals did not send packets due to ICF currently not having the ability to bring new people in to receive services.

### **CENSUS**

|                                | Sep 2020 | Oct 2020 | Nov 2020 | Dec 2020 | Jan 2021 | Feb 2021 |
|--------------------------------|----------|----------|----------|----------|----------|----------|
| Census # at first day of month | 38       | 39       | 39       | 39       | 38       | 39       |
| Census # at last day of month  | 39       | 39       | 39       | 38*      | 39       | 39       |

<sup>\*</sup> people in hospital at end of month

### **DISCHARGES AND ADMITS**

|   | Sep 2020 | Oct 2020 | Nov 2020 | Dec 2020 | Jan 2021 | Feb 2021 |
|---|----------|----------|----------|----------|----------|----------|
| Number of New Admits                      | 1        | 0        | 0        | 0        | 0        | 0        |
| Number of Discharge -To Community SLA     | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Discharge -Hospital Medical     | 2        | 0        | 0        | 0        | 0        | 0        |
| Number of Discharge -Hospital Psychiatric | 1        | 4*       | 1        | 3        | 2        | 1        |
| Number of Re-Admits                       | 4        | 4*       | 1        | 2        | 3        | 1        |

<sup>\*</sup>Increase psychiatric hospitalizations connected to one person who has had an increase in attempts of self-harm. Her support team has been meeting in attempts to determine how to best meet her needs.

### CMS and /or HCQC Surveys/Visits

|                                | Sep 2020 | Oct 2020 | Nov 2020 | Dec 2020 | Jan 2021 | Feb 2021 |
|--------------------------------|----------|----------|----------|----------|----------|----------|
| HCQC and /or CMS Survey /Visit | 0        | 1*       | 0        | 0        | 0        | 0        |

 <sup>\*</sup>HCQC completed a mock survey using DRC Administration building to train on Life Safety.

### Comments:

- Census at the ICF is below what the ICF is licensed for. Due to high number of staff vacancies, the ICF is unable to support new admits, currently at 13 open Tech positions. There have been multiple referrals and once staffing levels are where they need to be the intake processes will be initiated.
- Received GFO approval to fill 12 of the 13 vacant positions. Have 4 new staff starting in March and in
  interview process for other vacancies. In addition to the difficulties with keeping the Tech positions filled,
  there has been struggle in filling the vacant maintenance position. Interviews occurred, job offers made
  to candidates that interviewed and they declined the position due to start of pay. Interview process
  started again with new recruitment list.
- One ICF Home is about to go through remodel to comply with ADA requirements starting March 15, 2021.
   Persons living in the home in process of moving to another home which will also delay new admits.
- ICF Management Team / Governing Body has been meeting regularly to develop and implement a
  Covid19 Contingency Plan. Plan is fluid and changes as recommendations come from CDC, CMS and
  NV Governor. In January and February there were 3 COVID 19 vaccine clinics provided by CVS. Were
  able to provide vaccines to all staff who wanted it as well as to the persons served whose guardians
  consented and/or persons served cooperated.

AGENCY DIRECTOR's REPORT RAD Report Summary

# **SUMMARY**

|                                      | Sept       | Oct         | Nov        | Dec        | Jan        | Feb        |
|--------------------------------------|------------|-------------|------------|------------|------------|------------|
| Total Number of Restraints           | 2          | 8           | 3          | <u>3</u>   | 9          | <u>7</u>   |
| Restraints occurring at ICF          | 2          | 8           | <u>3</u>   | <u>3</u>   | <u>9</u>   | <u>7</u>   |
| Restraints occurring at JDT          | 0          | 0           | <u>0</u>   | <u>0</u>   | 0          | <u>0</u>   |
| Total restraints in seconds          | <u>505</u> | <u>1505</u> | <u>360</u> | <u>180</u> | <u>683</u> | <u>375</u> |
| Total Individuals needing restraints | 1          | <u>2</u>    | 2          | <u>2</u>   | 1          | <u>2</u>   |
| Total Individuals served at ICF      | <u>39</u>  | <u>39</u>   | <u>39</u>  | <u>38*</u> | <u>39</u>  | <u>39</u>  |

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$ 

PERSON SERVED CASE NUMBER: BD - 1211

| A. Number of Incidents per Month        | September: ( | October: (              | November: ( | December: 0 | January: <mark>2</mark> | February: 3 |
|---|--------------|-------------------------|-------------|-------------|-------------------------|-------------|
| <ul> <li>a. Occurring at JDT</li> </ul> | September: ( | October: (              | November: ( | December: 0 | January: <mark>0</mark> | February: 0 |
| b. Occurring at ICF                     | September: ( | October: <mark>(</mark> | November: ( | December: 0 | January: <mark>2</mark> | February: 3 |

**B. Number of Restraints Per Month** September: 0 October: 0 November: 0 December: 0 January: 9 February: 5

|  | Sep | Oct | Nov | Dec | Jan      | Feb      |
|--|-----|-----|-----|-----|----------|----------|
| Number of Prone restraints                   | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Physical Escorts                   | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of One-person Stability Hold          | 0   | 0   | 0   | 0   | <u>3</u> | 1        |
| Number of Two-person Stability Hold          | 0   | 0   | 0   | 0   | <u>0</u> | <u>0</u> |
| Number of Three-person Stability Hold        | 0   | 0   | 0   | 0   | <u>0</u> | <u>0</u> |
| Number of One-person Seated Stability Hold   | 0   | 0   | 0   | 0   | <u>3</u> | <u>0</u> |
| Number of Two-person Seated Stability Hold   | 0   | 0   | 0   | 0   | <u>0</u> | <u>0</u> |
| Number of Two-person Supine Stability Hold   | 0   | 0   | 0   | 0   | <u>0</u> | 2        |
| Number of Three-person Supine Stability Hold | 0   | 0   | 0   | 0   | 1        | 2        |
| Number of Object Control – Object Peel       | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Two-person Physical Lift           | 0   | 0   | 0   | 0   | <u>0</u> | <u>0</u> |
| Other: Improper Two-person Stability Hold    | 0   | 0   | 0   | 0   | 0        | 0        |
| Other: Physical Prone                        | 0   | 0   | 0   | 0   | 2        | 0        |
| Other:                                       |     |     |     |     |          | _        |

C. Restraint in Seconds per Month September: 0 October: 0 November: 0 December: 0 January: 683 February: 300

|   | Sep      | Oct      | Nov      | Dec      | Jan        | Feb        |
|---|----------|----------|----------|----------|------------|------------|
| Prone restraint in seconds                    | <u>0</u> | <u>0</u> | 0        | 0        | <u>0</u>   | <u>0</u>   |
| Physical Escorts in seconds                   | <u>0</u> | 0        | 0        | 0        | 0          | <u>0</u>   |
| One-person Stability Hold in seconds          | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>3</u>   | <u>30</u>  |
| Two-person Stability Hold in seconds          | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   | <u>0</u>   |
| Three-person Stability Hold in seconds        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   | <u>0</u>   |
| One-person Seated Stability Hold in seconds   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>220</u> | <u>0</u>   |
| Two-person Seated Stability Hold in seconds   | <u>0</u> | 0        | 0        | 0        | 0          | <u>0</u>   |
| Two-person Supine Stability Hold in seconds   | <u>0</u> | 0        | 0        | 0        | 0          | <u>320</u> |
| Three-person Supine Stability Hold in seconds | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>120</u> | <u>420</u> |
| Object Control – Object Peel in seconds       | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   | <u>0</u>   |
| Two-person Physical Lift in seconds           | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   | <u>0</u>   |
| Other: Improper Two-person Stability Hold     | <u>0</u> | 0        | 0        | <u>0</u> | <u>0</u>   | 0          |
| Other: Physical Prone                         | 0        | 0        | 0        | 0        | <u>340</u> | 0          |
| Other:  |          |          |          |          |            |            |

AGENCY DIRECTOR's REPORT RAD Report

PERSON SERVED CASE NUMBER: <u>CL - 6594</u>

| A. Number of Incidents per Month        | September: <u>0</u> | October: 1        | November: 0        | December: 0 | January: <mark>0</mark> | February: <u>0</u> |
|---|---------------------|-------------------|--------------------|-------------|-------------------------|--------------------|
| <ul> <li>a. Occurring at JDT</li> </ul> | September: <u>0</u> | October: 0        | November: <u>0</u> | December: 0 | January: <mark>0</mark> | February: <u>0</u> |
| b. Occurring at ICF                     | September: <u>0</u> | October: <u>1</u> | November: <u>0</u> | December: 0 | January: <u>0</u>       | February: <u>0</u> |

**B. Number of Restraints Per Month** September: 0 October: 1 November: 0 December: 0 January: 0 February: 0

|  | Sep      | Oct      | Nov      | Dec      | Jan      | Feb      |
|--|----------|----------|----------|----------|----------|----------|
| Number of Prone restraints                   | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Physical Escorts                   | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of One-person Stability Hold          | 0        | 1        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of Two-person Stability Hold          | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of Three-person Stability Hold        | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of One-person Seated Stability Hold   | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of Two-person Seated Stability Hold   | <u>0</u> | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Supine Stability Hold   | 0        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Three-person Supine Stability Hold | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Object Control – Object Peel       | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Two-person Physical Lift           | 0        | 0        | 0        | 0        | 0        | 0        |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |

C. Restraint in Seconds per Month September: 0 October: 300 November: 0 December: 0 January: 0 February: 0

|   | Sep      | Oct        | Nov      | Dec      | Jan      | Feb      |
|---|----------|------------|----------|----------|----------|----------|
| Prone restraint in seconds                    | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Physical Escorts in seconds                   | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| One-person Stability Hold in seconds          | <u>0</u> | <u>300</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Two-person Stability Hold in seconds          | 0        | 0          | <u>0</u> | 0        | 0        | <u>0</u> |
| Three-person Stability Hold in seconds        | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| One-person Seated Stability Hold in seconds   | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Two-person Seated Stability Hold in seconds   | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Two-person Supine Stability Hold in seconds   | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Three-person Supine Stability Hold in seconds | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Object Control – Object Peel in seconds       | 0        | 0          | <u>0</u> | 0        | 0        | <u>0</u> |
| Two-person Physical Lift in seconds           | 0        | 0          | <u>0</u> | 0        | 0        | <u>0</u> |
| Other: Floor Hold Transition                  |          |            |          |          |          |          |
| Other:  |          |            |          |          |          |          |
| Other:  |          |            |          |          |          |          |

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$ 

PERSON SERVED CASE NUMBER: KB - 5655

| A. Number of Incidents per Month | September: ( | October: <mark>(</mark> | November: 0 | December: 1 | <mark>l</mark> January: <mark>(</mark> | <mark>)</mark> February: <u>0</u> | 1 |
|----------------------------------|--------------|-------------------------|-------------|-------------|--|-----------------------------------|---|
| a. Occurring at JDT              | September: ( | October: <mark>(</mark> | November: 0 | December: ( | <mark>)</mark> January: <mark>(</mark> | February: <u>0</u>                | 1 |

b. Occurring at ICF September: 0 October: 0 November: 0 December: 1 January: 0 February: 0

**B. Number of Restraints Per Month** September: 0 October: 0 November: 0 December: 2 January: 0 February: 0

|  | Sep      | Oct      | Nov      | Dec      | Jan      | Feb      |
|--|----------|----------|----------|----------|----------|----------|
| Number of Prone restraints                   | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of Physical Escorts                   | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of One-person Stability Hold          | 0        | 0        | 0        | 1        | 0        | <u>0</u> |
| Number of Two-person Stability Hold          | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of Three-person Stability Hold        | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of One-person Seated Stability Hold   | 0        | 0        | 0        | <u>0</u> | 0        | <u>0</u> |
| Number of Two-person Seated Stability Hold   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Supine Stability Hold   | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Three-person Supine Stability Hold | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Object Control – Object Peel       | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Two-person Physical Lift           | 0        | 0        | 0        | 0        | 0        | 0        |
| Other: Hair Pull Release/Finger Peel         | 0        | 0        | 0        | 1        | 0        | 0        |
| Other:                                       |          |          |          |          |          | _        |
| Other:                                       |          |          |          |          |          |          |

C. Restraint in Seconds per Month September: 0 October: 0 December: 120 January: 0 February: 0

|   | Sep      | Oct      | Nov      | Dec       | Jan      | Feb      |
|---|----------|----------|----------|-----------|----------|----------|
| Prone restraint in seconds                    | 0        | 0        | 0        | 0         | 0        | 0        |
| Physical Escorts in seconds                   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>  | <u>0</u> | <u>0</u> |
| One-person Stability Hold in seconds          | <u>0</u> | <u>0</u> | <u>0</u> | <u>60</u> | <u>0</u> | <u>0</u> |
| Two-person Stability Hold in seconds          | 0        | 0        | 0        | 0         | 0        | 0        |
| Three-person Stability Hold in seconds        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>  | <u>0</u> | <u>0</u> |
| One-person Seated Stability Hold in seconds   | 0        | 0        | 0        | <u>0</u>  | 0        | 0        |
| Two-person Seated Stability Hold in seconds   | 0        | 0        | 0        | <u>0</u>  | 0        | 0        |
| Two-person Supine Stability Hold in seconds   | 0        | 0        | 0        | <u>0</u>  | 0        | 0        |
| Three-person Supine Stability Hold in seconds | 0        | 0        | 0        | <u>0</u>  | 0        | 0        |
| Object Control – Object Peel in seconds       | 0        | 0        | 0        | <u>0</u>  | 0        | 0        |
| Two-person Physical Lift in seconds           | 0        | 0        | 0        | <u>0</u>  | 0        | 0        |
| Other: Hair Pull Release/Finger Peel          | 0        | 0        | 0        | <u>60</u> | 0        | 0        |
| Other:  |          |          |          |           |          |          |
| Other:  |          |          |          |           |          |          |

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$ 

PERSON SERVED CASE NUMBER: KE - 6034

| A. Number of Incidents per Month | September: 0 | October: 4 | November: ( | December: <mark>(</mark>                | January: <mark>0</mark> | February: 0 |
|----------------------------------|--------------|------------|-------------|---|-------------------------|-------------|
| a. Occurring at JDT              | September: 0 | October: ( | November: ( | <mark>)</mark> December: <mark>(</mark> | January: <mark>0</mark> | February: 0 |
| b. Occurring at ICF              | September: 0 | October: 4 | November: ( | December: <mark>0</mark>                | January: <mark>0</mark> | February: 0 |

**B. Number of Restraints Per Month** September: 0 October: 7 November: 0 December: 0 January: 0 February: 0

|  | Sept     | Oct      | Nov      | Dec      | Jan      | Feb      |
|--|----------|----------|----------|----------|----------|----------|
| Number of Prone restraints                   | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Physical Escorts                   | 0        | 0        | 0        | <u>0</u> | 0        | 0        |
| Number of One-person Stability Hold          | 0        | 1        | 0        | <u>0</u> | 0        | 0        |
| Number of Two-person Stability Hold          | <u>0</u> | 1        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Three-person Stability Hold        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of One-person Seated Stability Hold   | <u>0</u> | <u>2</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Seated Stability Hold   | <u>0</u> | 1        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Supine Stability Hold   | <u>0</u> | 1        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Three-person Supine Stability Hold | <u>0</u> | 1        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Object Control – Object Peel       | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Physical Lift           | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |

C. Restraint in Seconds per Month September: 0 October: 1205 November: 0 December: 0 January: 0 February: 0

|   | Sept     | Oct        | Nov      | Dec      | Jan      | Feb      |
|---|----------|------------|----------|----------|----------|----------|
| Prone restraint in seconds                    | <u>0</u> | <u>0</u>   | <u>0</u> | 0        | <u>0</u> | <u>0</u> |
| Physical Escorts in seconds                   | <u>0</u> | <u>0</u>   | 0        | 0        | 0        | 0        |
| One-person Stability Hold in seconds          | 0        | <u>5</u>   | 0        | 0        | 0        | 0        |
| Two-person Stability Hold in seconds          | <u>0</u> | <u>20</u>  | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Three-person Stability Hold in seconds        | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| One-person Seated Stability Hold in seconds   | <u>0</u> | <u>300</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Two-person Seated Stability Hold in seconds   | <u>0</u> | <u>400</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Two-person Supine Stability Hold in seconds   | <u>0</u> | <u>360</u> | 0        | 0        | 0        | 0        |
| Three-person Supine Stability Hold in seconds | <u>0</u> | <u>120</u> | 0        | 0        | 0        | 0        |
| Object Control – Object Peel in seconds       | <u>0</u> | <u>0</u>   | 0        | 0        | 0        | 0        |
| Two-person Physical Lift in seconds           | <u>0</u> | <u>0</u>   | 0        | 0        | 0        | 0        |
| Other:  |          |            |          |          |          |          |
| Other:  |          |            |          |          |          |          |
| Other:  |          |            |          |          |          |          |

AGENCY DIRECTOR's REPORT RAD Report

PERSON SERVED CASE NUMBER: LS - 301

| A. Number of Incidents per Month | September: 1 | October: ( | November: ( | December: <mark>(</mark> | January: <mark>0</mark> | February: 0 |
|----------------------------------|--------------|------------|-------------|--------------------------|-------------------------|-------------|
| a. Occurring at JDT              | September: 0 | October: ( | November: ( | December: <mark>(</mark> | January: <mark>0</mark> | February: 0 |
| b. Occurring at ICF              | September: 1 | October: ( | November: ( | December: (              | January: <mark>(</mark> | February: 0 |

**B. Number of Restraints Per Month** September: 2 October: 0 November: 0 December: 0 January: 0 February: 0

|  | Sept | Oct | Nov | Dec      | Jan | Feb      |
|--|------|-----|-----|----------|-----|----------|
| Number of Prone restraints                   | 0    | 0   | 0   | 0        | 0   | 0        |
| Number of Physical Escorts                   | 1    | 0   | 0   | <u>0</u> | 0   | <u>0</u> |
| Number of One-person Stability Hold          | 0    | 0   | 0   | <u>0</u> | 0   | <u>0</u> |
| Number of Two-person Stability Hold          | 0    | 0   | 0   | <u>0</u> | 0   | <u>0</u> |
| Number of Three-person Stability Hold        | 0    | 0   | 0   | 0        | 0   | 0        |
| Number of One-person Seated Stability Hold   | 0    | 0   | 0   | 0        | 0   | 0        |
| Number of Two-person Seated Stability Hold   | 1    | 0   | 0   | 0        | 0   | 0        |
| Number of Two-person Supine Stability Hold   | 0    | 0   | 0   | 0        | 0   | 0        |
| Number of Three-person Supine Stability Hold | 0    | 0   | 0   | 0        | 0   | 0        |
| Number of Object Control – Object Peel       | 0    | 0   | 0   | 0        | 0   | 0        |
| Number of Two-person Physical Lift           | 0    | 0   | 0   | 0        | 0   | 0        |
| Other:                                       |      |     |     |          |     | _        |
| Other:                                       |      |     |     |          |     |          |
| Other:                                       |      |     |     |          |     |          |

C. Restraint in Seconds per Month September: 505 October: 0 November: 0 December: 0 January: 0 February: 0

|   | Sept       | Oct      | Nov      | Dec      | Jan      | Feb      |
|---|------------|----------|----------|----------|----------|----------|
| Prone restraint in seconds                    | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Physical Escorts in seconds                   | <u>5</u>   | 0        | 0        | 0        | 0        | 0        |
| One-person Stability Hold in seconds          | 0          | 0        | 0        | 0        | 0        | 0        |
| Two-person Stability Hold in seconds          | 0          | 0        | 0        | <u>0</u> | 0        | 0        |
| Three-person Stability Hold in seconds        | <u>0</u>   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| One-person Seated Stability Hold in seconds   | 0          | 0        | 0        | <u>0</u> | 0        | 0        |
| Two-person Seated Stability Hold in seconds   | <u>500</u> | 0        | 0        | <u>0</u> | 0        | 0        |
| Two-person Supine Stability Hold in seconds   | 0          | 0        | 0        | <u>0</u> | 0        | 0        |
| Three-person Supine Stability Hold in seconds | 0          | 0        | 0        | <u>0</u> | 0        | 0        |
| Object Control – Object Peel in seconds       | 0          | 0        | 0        | <u>0</u> | 0        | 0        |
| Two-person Physical Lift in seconds           | 0          | 0        | 0        | <u>0</u> | 0        | 0        |
| Other:  |            |          |          |          |          |          |
| Other:  |            |          |          |          |          |          |
| Other:  |            |          |          |          |          |          |

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$ 

PERSON SERVED CASE NUMBER: PH - 6236

| A. Number of Incidents per Month | September: <u>0</u> | October: <u>0</u>       | November: <u>0</u> | December: <u>0</u> | January: <u>0</u> | February: 1        |
|----------------------------------|---------------------|-------------------------|--------------------|--------------------|-------------------|--------------------|
| a. Occurring at JDT              | September: <u>0</u> | October: <mark>0</mark> | November: <u>0</u> | December: <u>0</u> | January: <u>0</u> | February: <u>0</u> |
| b. Occurring at ICF              | September: <u>0</u> | October: <u>0</u>       | November: <u>0</u> | December: <u>0</u> | January: <u>0</u> | February: <u>1</u> |
|                                  |                     |                         |                    |                    |                   |                    |

B. Number of Restraints Per Month September: October: November: December: January: December: January: December: January: December: Decem

|  | Sep      | Oct      | Nov      | Dec      | Jan      | Feb      |
|--|----------|----------|----------|----------|----------|----------|
| Number of Prone restraints                   | 0        | 0        | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Physical Escorts                   | 0        | 0        | 0        | <u>0</u> | <u>0</u> | 1        |
| Number of One-person Stability Hold          | 0        | 0        | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Stability Hold          | 0        | 0        | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Three-person Stability Hold        | 0        | 0        | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of One-person Seated Stability Hold   | 0        | 0        | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Seated Stability Hold   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Supine Stability Hold   | 0        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Three-person Supine Stability Hold | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Object Control – Object Peel       | 0        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Physical Lift           | 0        | 0        | 0        | <u>0</u> | <u>0</u> | <u>0</u> |
| Other: Hand Hold                             | 0        | <u>0</u> | <u>0</u> | 0        | <u>0</u> | 1        |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |

C. Restraint in Seconds per Month September: October: November: December: December: January: Tebruary: 375

|   | Sep      | Oct      | Nov      | Dec      | Jan      | Feb        |
|---|----------|----------|----------|----------|----------|------------|
| Prone restraint in seconds                    | 0        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   |
| Physical Escorts in seconds                   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>15</u>  |
| One-person Stability Hold in seconds          | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   |
| Two-person Stability Hold in seconds          | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Three-person Stability Hold in seconds        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u>   |
| One-person Seated Stability Hold in seconds   | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Two-person Seated Stability Hold in seconds   | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Two-person Supine Stability Hold in seconds   | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Three-person Supine Stability Hold in seconds | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Object Control – Object Peel in seconds       | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Two-person Physical Lift in seconds           | 0        | <u>0</u> | 0        | <u>0</u> | <u>0</u> | <u>0</u>   |
| Other: Hand Hold                              | 0        | 0        | 0        | 0        | <u>0</u> | <u>360</u> |
| Other:  |          |          |          |          |          |            |
| Other:  |          |          |          |          |          |            |

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$ 

PERSON SERVED CASE NUMBER: TM - 6650

| A. Number of Incidents per Month | September: <u>0</u> | October: <u>0</u> | November: <u>1</u> | December: 0              | January: <u>0</u>       | February: ( | <u>)</u> |
|----------------------------------|---------------------|-------------------|--------------------|--------------------------|-------------------------|-------------|----------|
| a. Occurring at JDT              | September: <u>0</u> | October: <u>0</u> | November: <u>0</u> | December: <mark>0</mark> | January: <mark>0</mark> | February: ( | <u>)</u> |
| b. Occurring at ICF              | September: 0        | October: <u>0</u> | November: <u>1</u> | December:                | January: <mark>0</mark> | February: ( | <u>)</u> |

B. Number of Restraints Per Month September: October: November: December: January: December: January: December: Dece

|  | Sep      | Oct      | Nov      | Dec      | Jan      | Feb      |
|--|----------|----------|----------|----------|----------|----------|
| Number of Prone restraints                   | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Physical Escorts                   | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of One-person Stability Hold          | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Two-person Stability Hold          | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Three-person Stability Hold        | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of One-person Seated Stability Hold   | 0        | 0        | 1        | 0        | 0        | 0        |
| Number of Two-person Seated Stability Hold   | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Number of Two-person Supine Stability Hold   | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Three-person Supine Stability Hold | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Object Control – Object Peel       | 0        | 0        | 0        | 0        | 0        | 0        |
| Number of Two-person Physical Lift           | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |
| Other:                                       |          |          |          |          |          |          |

C. Restraint in Seconds per Month September: October: November: December: January: December: January: December: Dece

|   | Sep      | Oct      | Nov        | Dec      | Jan      | Feb |
|---|----------|----------|------------|----------|----------|-----|
| Prone restraint in seconds                    | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| Physical Escorts in seconds                   | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| One-person Stability Hold in seconds          | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| Two-person Stability Hold in seconds          | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| Three-person Stability Hold in seconds        | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| One-person Seated Stability Hold in seconds   | 0        | 0        | <u>300</u> | <u>0</u> | <u>0</u> | 0   |
| Two-person Seated Stability Hold in seconds   | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| Two-person Supine Stability Hold in seconds   | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| Three-person Supine Stability Hold in seconds | 0        | 0        | 0          | <u>0</u> | <u>0</u> | 0   |
| Object Control – Object Peel in seconds       | 0        | 0        | 0          | 0        | 0        | 0   |
| Two-person Physical Lift in seconds           | <u>0</u> | <u>0</u> | <u>0</u>   | <u>0</u> | <u>0</u> | 0   |
| Other:  |          |          |            |          |          | _   |
| Other:  |          |          |            |          |          |     |
| Other:  |          |          |            |          |          |     |

 $\begin{array}{c} \text{AGENCY DIRECTOR's REPORT} \\ \textit{RAD Report} \end{array}$ 

PERSON SERVED CASE NUMBER: ZM - 6988

| A. Number of Incidents per Month | September: <u>0</u> | October: <u>0</u>       | November: <u>1</u> | December: 1        | January: <u>0</u>       | February: 0        |
|----------------------------------|---------------------|-------------------------|--------------------|--------------------|-------------------------|--------------------|
| a. Occurring at JDT              | September: <u>0</u> | October: <u>0</u>       | November: <u>0</u> | December: <u>0</u> | January: <u>0</u>       | February: <u>0</u> |
| b. Occurring at ICF              | September: <u>0</u> | October: <mark>0</mark> | November: <u>1</u> | December: 1        | January: <mark>0</mark> | February: <u>0</u> |
|                                  |                     |                         |                    |                    |                         |                    |

B. Number of Restraints Per Month September: October: November: December: January: February: 0

|  | Sep | Oct | Nov | Dec | Jan      | Feb      |
|--|-----|-----|-----|-----|----------|----------|
| Number of Prone restraints                   | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Physical Escorts                   | 0   | 0   | 0   | 0   | <u>0</u> | <u>0</u> |
| Number of One-person Stability Hold          | 0   | 0   | 1   | 0   | <u>0</u> | <u>0</u> |
| Number of Two-person Stability Hold          | 0   | 0   | 1   | 0   | <u>0</u> | <u>0</u> |
| Number of Three-person Stability Hold        | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of One-person Seated Stability Hold   | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Two-person Seated Stability Hold   | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Two-person Supine Stability Hold   | 0   | 0   | 0   | 1   | 0        | 0        |
| Number of Three-person Supine Stability Hold | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Object Control – Object Peel       | 0   | 0   | 0   | 0   | 0        | 0        |
| Number of Two-person Physical Lift           | 0   | 0   | 0   | 0   | 0        | 0        |
| Other:                                       |     |     |     |     |          |          |
| Other:                                       |     |     |     |     |          |          |
| Other:                                       |     |     |     |     |          |          |

C. Restraint in Seconds per Month September: October: November: December: January: February: 0

|   | Sep | Oct      | Nov       | Dec       | Jan      | Feb      |
|---|-----|----------|-----------|-----------|----------|----------|
| Prone restraint in seconds                    | 0   | <u>0</u> | <u>0</u>  | <u>0</u>  | <u>0</u> | <u>0</u> |
| Physical Escorts in seconds                   | 0   | 0        | 0         | 0         | 0        | 0        |
| One-person Stability Hold in seconds          | 0   | 0        | <u>30</u> | <u>0</u>  | 0        | 0        |
| Two-person Stability Hold in seconds          | 0   | 0        | <u>30</u> | <u>0</u>  | 0        | 0        |
| Three-person Stability Hold in seconds        | 0   | <u>0</u> | <u>0</u>  | <u>0</u>  | <u>0</u> | <u>0</u> |
| One-person Seated Stability Hold in seconds   | 0   | 0        | 0         | <u>0</u>  | 0        | 0        |
| Two-person Seated Stability Hold in seconds   | 0   | 0        | 0         | <u>0</u>  | 0        | 0        |
| Two-person Supine Stability Hold in seconds   | 0   | 0        | 0         | <u>60</u> | 0        | 0        |
| Three-person Supine Stability Hold in seconds | 0   | 0        | 0         | <u>0</u>  | 0        | 0        |
| Object Control – Object Peel in seconds       | 0   | 0        | 0         | <u>0</u>  | 0        | 0        |
| Two-person Physical Lift in seconds           | 0   | 0        | 0         | <u>0</u>  | 0        | 0        |
| Other:  |     |          |           |           |          |          |
| Other:  |     |          |           |           |          |          |
| Other:  |     |          |           |           |          |          |

AGENCY: Rural Regional Center
SUBMITTED BY: Roswell Allen

DATE: 02/26/2021

Reporting Period: 01/31/2021

|                                | STAFFING |
|--------------------------------|----------|
| Positions filled: @ 12/31/2020 | 41.8     |
| Vacancies                      | 10.0     |
| Difficulties filling:          |          |

| Program: Target Case Management             |             |     | WAITING LISTS Program: Family Support   |              |
|---|-------------|-----|---|--------------|
| Caseload: @ 01/31/2021                      | 856         |     | Caseload: @ 12/31/2020  | 111          |
| Waiting List:                               |             |     | Waiting List: @ 2/28/2021   | 2            |
| All Individuals accepted into services reco | eive TCM    |     | Program: Respite  |              |
| rogram: Supported Living Arrange            | ement (SLA) |     | •   | 71           |
| Caseload: @ 12/31/2020                      | 406         |     | Caseload: @ 12/31/2020  |              |
| Waiting List: @ 02/28/2021                  | 21          |     | Waiting List: @ 2/28/2021   | 2            |
| Number of People in ISLA homes:             |             | 140 | <b>Note:</b> Respite Services for children paid for by the county of residence of |              |
| Number of Intermittent/Shared Liv           | ing Homes:  | 246 | Program: Autism   |              |
| Number of Fiscal Intermediaries:            |             | 20  | Caseload:   | 0            |
| Program: Jobs and Day Training              |             |     | Waiting List: : Transferred to ATAP   | July 1, 2011 |
| Caseload: @ 12/31/2020                      | 211         |     |   |              |
| Waiting List: @ 02/28/2021                  | 8           |     |   |              |
| Facility-based Non-Work (Day Habili         | tation):    | 60  |   |              |
| Facility-based Work (Prevocational):        |             | 138 |   |              |
| Integrated Employment (Supported)           |             | 13  |   |              |
| Community-based Non-Work (Day H             | labitation) | 0   |   |              |
| Career Planning:                            |             |     |   |              |

### intake Information

| Number of Applications Received: @ 1/31/2021 | 9 |
|--|---|
| Number of Applicants found Eligible:         | 1 |
| Number of Applicants found In-Eligible:      | 3 |

#### **PROGRAMS**

RRC continues to provide service coordination to the rural communities. A mix of in person and virtual community contacts has been the norm during the COVID 19 pandemic. RRC staff and provider agency staff have had the COVID vaccine made available to them. Vaccines for persons served have also been made available across the rural communities with the support of RRC provider and health service agencies. Clinical and therapeutic interventions such as social groups and art therapies have been provided across the rural population served by way of virtual Zoom technology. The need for remote intake, service coordination and therapeutic interactions has allowed the Rural Regional Center staff team to develop virtual technology skills and supports that will continue to be a feature of the regular services offered as the COVID 19 concerns are reduced. At this time in Spring 2021 rural regional center staff are switching to more regular in person visits to update on the status for persons served living in the community.

### **Service Needs/Recommendations**

There is currently a need to develop at least one additional ISLA support home in the Pahrump region. It is also recommended that a supported living provider specializing in challenging behavior be recruited to do business in the rural regional program as this higher level of support is currently not available.

Additionally the rural regional program is seeking to recruit existing and/ or new Jobs and Day training providers to provide more community based job training services, versus the more traditional facility based programs which are currently the norm.

### Agency Concerns/Issue

One central concern at this time is the impact of the COVID 19 pandemic on staff supports for the current SLA and JDT services provided in the rural regions. Along with the regular competition from the mining and technology industries, the onset of the current pandemic has led to provider staff leaving the human service industry. This in turn has led to pressure on the current provider agencies to consolidate their support systems, and in some cases close homes.

The provider pay rate in the rural regions continues to be a concern and a barrier to maintaining a consistent provider staff infrastructure and makes it very difficult for the RRC administration to incentivize providers from other states to move their services to the state of Nevada.

The cost of rental homes on which the SLA providers depend remains comparatively high in the rural regions as compared to the rest of Nevada. This situation is very much correlated to the mining industry in northern Nevada and also to the growing technology industry (Tesla, Switch).